

Re: Questions for immigration with MS

Sheryl Harding <Sheryl.Harding@mssociety.ca>

Lun 06/04/2020 18:36

À : melodie.thoreau@hotmail.fr <melodie.thoreau@hotmail.fr>

Hello Melodie:

Thank you for your email. As you know all inquiries and decisions regarding immigration must go through [Citizenship and Immigration Canada](#)

If you have not yet applied for Immigration you may want to look at all of the options at: <https://www.canada.ca/en/immigration-refugees-citizenship/services/immigrate-canada.html>

If you have applied and been denied there is an appeal process: <https://www.irb-cisr.gc.ca/en/immigration-appeals/pages/index.aspx> It is also worth reading if you have not yet applied.

We are not able to share any details of what other people living with MS may be experiencing in regards to any issue so do not have any contacts to share with you. However, you may want to try connecting with an Immigratin Settlement program such as <https://www.alpaong.com/services/sinstaller-et-faire-les-demarches-administratives/> and they may be able to provide you with information and support.

Good luck to you and please do not hesitate to reconnect with us.

Also, the MS Society of Canada maintains an internal electronic database that assists in the provision of services and supports and to compile anonymous statistical information that helps guide our work. I would like to ask you to read the consent information below and let me know if **you agree or do not agree** to the inclusion of your personal information to be included in the database.

May I ask for your permission to enter your contact information and a brief summary of the service you've requested (received) into our services database?

The purpose for the database is to provide you with the best service now and in the future, to provide information about our programs and meetings and to compile anonymous statistical information.

I assure you that no one outside MS Society client services would have access to your personal information and even then access is exclusively for the purpose of providing you services. You can request at any time to be removed from our services database.

If you have any questions about your personal information or the MS Society's privacy policy and procedures I can give you the contact information of our privacy officer. (Sara Lawson priv@mssociety.ca and phone 1-800-268-7582 extension 3013.)

Please let me know your contact your full name and mailing address and if you **agree or do not agree to give me consent** to document your request in our database. If we can be of further assistance, please do not hesitate to contact an MS Navigator at 1.844.859.6789 or email at msnavigators@mssociety.ca

Regards,
Sheryl

Sheryl Harding | **MS Navigator** | Multiple Sclerosis Society of Canada
Phone: 1 844-859-6789 msnavigators@mssociety.ca
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From: Mélodie THOREAU <melodie.thoreau@hotmail.fr>

Sent: April 5, 2020 11:23 AM

To: info <info@mssociety.ca>

Subject: <EXT> Questions for immigration with MS

Hello MS Society's team.

I am a french citizen, living in Québec for 2 years now, with a temporary working VISA for 2 years. I would like to apply for my residency here but it seems complicated to be accepted by the Canadian Government when we have a chronic disease like MS.

I would like to know if you are in touch with someone who is living the same situation as me. If you do not know someone what would be your recommandation ?

Thank you very much !

Your help is highly appreciated,

Melodie